

E018 BellSouth Operator Services Access Service

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
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BY: E.C. Roberts, Jr., President - KY
Louisville, Kentucky

ACCESS SERVICES TARIFF

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E18. BELLSOUTH OPERATOR SERVICES ACCESS SERVICE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

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E18. BELLSOUTH OPERATOR SERVICES ACCESS SERVICE

E18.1 BellSouth Inward Operator Services

E18.1.1 General Description

- A. **BellSouth Inward Operator Services** provide Verification and Emergency Interruption functions associated with **BellSouth Inward Operator Services** calls. An interLATA service provider (Interexchange Carrier (IC)) seeking to verify the status of a BellSouth local exchange subscriber line will access the BellSouth Operator Services System serving the Local Access Transport Area (LATA) of the BellSouth subscriber line to be verified. Access will be accomplished at the appropriate **BellSouth Inward Operator Services** location via a trunk group connecting the customer's point of presence (POP) to the **BellSouth Operator Services System**. The IC operator will ask the BellSouth operator to verify that the subscriber line in question is in use. Utilizing the Company's Verification and Interruption (V&I) network, a special network dedicated to this application, BellSouth's operator will monitor the status of the subscriber line and report this status to the IC operator. The IC operator will relay this information to the end user.
- B. If the line is in use, the IC's end user may request that the call in progress be interrupted to inform the BellSouth local exchange subscriber of an emergency need to reach that number. In this case, the IC operator will ask the BellSouth operator to interrupt the subscriber's call in progress. BellSouth's operator will interrupt the call in progress, inform the subscriber that the IC's end user has an emergency need to reach that line, and ask the subscriber if he/she is willing to terminate the call in progress. If the local exchange subscriber agrees to hang up, BellSouth's operator will inform the IC operator. The IC operator can then inform the end user that the subscriber line in question will be free momentarily and the end user may redial the local exchange subscriber's number to complete the emergency call.

E18.1.2 Undertaking of the Company

- A. A Company **BellSouth Inward Operator Services** operator will provide Verification Service and Emergency Interruption Service at the rates and charges set forth in E18.1.5 following. The Company's contact shall be only with the customer's operator, not with the Customer's end user, and shall be limited to that effort necessary to provide the requested service.
- B. The Company will specify the **BellSouth Inward Operator Services** Location(s) which provide(s) **BellSouth Inward Operator Services** for each Local Access Transport Area (LATA). These locations are identified in the National Exchange Carrier's Association (NECA) Tariff F.C.C. No. 4.
- When it becomes necessary, as determined by the Company, to change a **BellSouth Inward Operator Services** Location, the Company will notify the involved customers six months prior to the change. For such changes, the regulations set forth in E2.1.7 of this Tariff will apply.
- C. **BellSouth Inward Operator Services** access service may, at the option of the IC, be provided for interstate and intrastate services where available. When the IC requests such mixed access, the intrastate **BellSouth Inward Operator Services** charges will be determined by the Company using the data furnished by the IC as set forth in E2.3.14 of this Tariff.
- D. When **BellSouth Inward Operator Services** is ordered, service will be provided between the customer's premises and the **BellSouth Inward Operator Services** location by the Company as follows:

1. General

A **BellSouth Inward Operator Services** access trunk group (**BellSouth SWA FGD** or **BellSouth SWA TSBSA 3** service) will be required for each **BellSouth Inward Operator Services** location specified by the customer. Further, the **BellSouth Inward Operator Services** access trunk group can only be provided in connection with direct routing.

BellSouth Inward Operator Services customers who also subscribe to **BellSouth Operator Transfer Service** using **BellSouth SWA FGD** or **BellSouth SWA TSBSA 3** service may use these trunks to receive **BellSouth Operator Transfer Service** traffic where the trunks connect the customer location to a LATA tandem which serves as both an **BellSouth Inward Operator Services** location and **BellSouth Operator Services System** location.

Where the **BellSouth Inward Operator Services** and **BellSouth Operator Services System** location is not a LATA tandem, **BellSouth Inward Operator Services** customers who also subscribe to **BellSouth Operator Transfer Service** may use these trunks to receive **Operator Transfer Service** traffic.

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E18. BELLSOUTH OPERATOR SERVICES ACCESS SERVICE

E18.1 BellSouth Inward Operator Services (Cont'd)

E18.1.2 Undertaking of the Company (Cont'd)

2. Interface Group and Premises Interface Codes

Interface Group 2, 6 and/or 9 as set forth in E6.1.3.A. of this Tariff are available for *BellSouth Inward Operator Services*.

Premises Interface Codes available for *BellSouth Inward Operator Services* are:

4AH5-B

4DS6-44

4DS9-15

4RV2-0

These Premises Interface Codes are described in E6.1.3(A)(6) of this Tariff.

E18.1.3 Obligations of the Customer

- A. The customer will establish a customer location, if none exists, and will order *BellSouth SWA FGD* or *BellSouth SWA TSBSA 3 trunks*, if none exists, to interconnect with the *BellSouth Operator Services System* location(s) serving all LATAs within the *BellSouth Operator Services System* serving area for the which the customer requests *BellSouth Inward Operator Services*.

- B. The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

- C. The customer shall order a trunk group for *BellSouth Inward Operator Services* to *BellSouth Inward Operator Services* locations serving each LATA in which *BellSouth Inward Operator Services* service is desired.

When the *BellSouth Inward Operator Services* location and the access tandem share the same switch, customers may use existing *BellSouth SWA FGD* or *BellSouth SWA TSBSA 3 trunks* to carry *BellSouth Inward Operator Services* traffic.

Where the *BellSouth Inward Operator Services* and *BellSouth Operator Services System* location is not a LATA tandem, *BellSouth Inward Operator Services* customers who also subscribe to *BellSouth Operator Transfer Service* may use these trunks to receive *BellSouth Operator Transfer Service* traffic.

- D. The customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of *BellSouth Inward Operator Services*, and the billing and collecting of charges for *BellSouth Inward Operator Services* furnished to its end users.

E18.1.4 Rate Regulations

- A. *BellSouth Inward Operator Services* charges for Verification Service and Emergency Interrupt Service are set forth in E18.1.5 following. The charge for Verification Service applies when a Company *BellSouth Inward Operator Services* operator monitors a connection for the purpose of determining the status of a line within a LATA. The charge for Emergency Interrupt Service applies when a Company *BellSouth Inward Operator Services* operator enters a connection for the purpose of attempting to interrupt a conversation in progress on a line within the LATA. When both Verification Service and Emergency Interrupt Service are provided, only the charge for Emergency Interrupt applies. The number of Verification Service and Emergency Interrupt Service calls will be accumulated by Company measuring equipment.

- B. No charge applies if the operator encounters a trouble condition, no circuit is available, the called line is not verifiable (pagers, some cellular, etc.), or the requesting customer indicates that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.

- C. *BellSouth SWA* premium rates and charges, as set forth in E6.8 preceding will apply to all end user requests for interLATA service transferred from the *BellSouth Inward Operator Services* location to the customer location via the customer's *BellSouth SWA FGD* or *BellSouth SWA TSBSA 3 trunks*. In addition, Rate Regulations as specified in E6.7 preceding will apply.

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TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: August 15, 2003
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E18. BELLSOUTH OPERATOR SERVICES ACCESS SERVICE

E18.1 BellSouth Inward Operator Services (Cont'd)

E18.1.5 Rates and Charges

A. BellSouth Inward Operator Services Charges

(1) Verification Service

- (a) Each
(2) Verification and Emergency Interruption Service
(a) Each

Rate
\$ 4.75

USOC
NA (R)

8.96

NA (R)

E18.2 BellSouth Operator Transfer Service

E18.2.1 General Description

BellSouth Operator Transfer Service provides routing of customer Operator Services calls from the Company's BellSouth Operator Services System location to an IC location within the Local Access Transport Area (LATA) of the IC's end user.

E18.2.2 Undertaking of the Company

- A. The Company will provide BellSouth Operator Transfer Service from its BellSouth Operator Services System location(s) as specified in the National Exchange Carrier Association, Inc., F.C.C. No. 4.
- B. The Company operator will deliver customer end user requests for transfer to a designated IC for intrastate service to the IC location in the LATA of the IC's end user subject to the rates and charges set forth in E18.2.5 following.
- C. BellSouth Operator Transfer Service traffic will be routed from the BellSouth Operator Services System location to the IC location via the IC's BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks.
- D. The Company will provision BellSouth SWA FGD or BellSouth SWA TSBSA 3 facilities as set forth in Section E6. preceding.
- E. BellSouth Operator Transfer Service customers who also subscribe to BellSouth Inward Operator Services may use their BellSouth Inward Operator Services BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks to receive BellSouth Operator Transfer Service traffic where the BellSouth Inward Operator Services trunks connect the customer location to a LATA tandem which serves as both a BellSouth Inward Operator Services location and a BellSouth Operator Services System location.
- F. The Company will specify the BellSouth Operator Services System location(s) which provide BellSouth Operator Transfer Service for each LATA.
1. At the IC's request, the Company will provide a list of the LATAs served by each of its BellSouth Operator Services System locations which provide BellSouth Operator Transfer Service.
2. When it becomes necessary, as determined by the Company, to change a BellSouth Operator Services System location, the Company will notify the involved ICs six months prior to the change. For such changes, the regulations as set forth in Section E2.1.7 of this Tariff apply.
- G. Appropriate rates and charges for BellSouth SWA FGD or BellSouth SWA TSBSA 3 service apply when such trunks are used to transport an end user's request from the BellSouth Operator Services System location to the IC location. In addition, charges as specified in E18.2.5 following apply to each end user request transferred to the IC.
- H. When the IC has both interstate and intrastate BellSouth Operator Transfer Service traffic, the percentage interstate usage determined for the IC's BellSouth SWA FGD or BellSouth SWA TSBSA 3 service as specified in Section E2. of this Tariff will be applied to the BellSouth Operator Transfer Service charges.

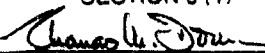
E18.2.3 Obligations of the IC

- A. The IC will establish an IC location, if none exist, and will order BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks, if none exist, to interconnect with the BellSouth Operator Services System location(s) serving all LATAs within the BellSouth Operator Services System serving area where the IC requests BellSouth Operator Transfer Service.
- B. IC facilities at the IC location shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

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TELECOMMUNICATIONS, INC.
KENTUCKY
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E18. BELLSOUTH OPERATOR SERVICES ACCESS SERVICE

E18.2 Operator Transfer Service (Cont'd)

E18.2.3 Obligations of the IC (Cont'd)

- C. When ordering BellSouth Operator Transfer Service, the IC shall determine and specify the number of new or additional BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks desired, if any, to carry IC operator services end user requests from the BellSouth Operator Services System location to the IC location as specified in Section E5. of this Tariff.
- D. The IC must order capacity sufficient to handle customer operator services end user requests originating from all Company end offices within each LATA of the BellSouth Operator Services System serving area where BellSouth Operator Transfer Service is requested.
- E. Jurisdictional reporting will apply as specified for BellSouth SWA FGD or BellSouth SWA TSBSA 3 in Section E2. of this Tariff for determining the Percent Interstate Usage (PIU).

E18.2.4 Rate Regulations

- A. The Operator Transfer charge is applied on a per end user request transferred basis, as set forth in E18.2.5 following. A request shall be considered transferred when the Company operator activates the BellSouth Operator Services System switch which routes the call from the BellSouth Operator Services System location to the IC location.
- B. Switched access premium rates and charges, recurring and nonrecurring, as set forth in Section E6. of this Tariff will apply to all end user requests transferred from the BellSouth Operator Services System location to the IC location via the IC's BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks. In addition, Rate Regulations as specified in Section E6. will apply.

E18.2.5 Rates and Charges

- A. End User Request for Service Transfer
 - 1. Operator Transfer

(a) Each

Rate	USOC
\$ 0.359	NA (R)

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